



Information Kerala Mission

Public Office Complex Thiruvananthapuram

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Phone number : 471-2773100 Email : mail.ikm@kerala.gov.in

File Number : 268-P1-2026-IKM

Date : 23-01-2026

From

Principal Secretary/Chief Mission Director/Executive Director(i/C)
Information Kerala Mission

To

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Sir,

Subject: **NOTICE INVITING EXPRESSION OF INTEREST (API based verification, attestation and other authentication)**

Information Kerala Mission (IKM) invites Expressions of Interest (EOI) from eligible agencies and organizations for providing API-based verification, attestation, and other authentication services. The primary objective is to enhance the international usability of digital certificates issued through the K-SMART platform, ensuring seamless verification for NRIs in countries like Saudi Arabia, Qatar, and the UAE.

Interested agencies are requested to submit their proposals including Pre-Qualification and Technical bids as per the formats prescribed in the EOI document. The APIs must strictly adhere to the Ministry of Electronics and Information Technology (MeitY) guidelines on security and interoperability. EOI document may be downloaded from the website www.ikm.gov.in.

Item/Service	Mode of Submission	Last date / time of submission of Tender form	Date/ time of opening technical bid
Selection of Agencies for API based verification & attestation services	Through Email to mail.ikm@kerala.gov.in	05/02/2026, 05.00 PM	06/02/2026 11.00 AM

Dr. Santhosh Babu IAS (Rtd)
**Principal Secretary/
Chief Mission Director & Executive Director (i/c)**

Yours faithfully
Principal Secretary/Chief Mission
Director/Executive Director(i/C)

Enclosure

1. EoI

API based verification, attestation and other authentication services

23 January 2026



**Expression of Interest for the Selection of Agencies for
providing API based verification, attestation and other
authentication services to the Information Kerala Mission
(IKM)**

EOI Ref No:268-P1-2026-IKM

January 2026

Published by
Information Kerala Mission, Public Office Complex, Public Office PO, Thiruvananthapuram, Kerala 6G5033
Ph: 0471 2773100, Email: mail.ikm@kerala.gov.in, www.ikm.gov.in

Disclaimer

The information contained in this EOI or subsequently provided to Applicants, whether verbally or in documentary or any other form by or on behalf of the Authority or any of its employees or advisers, is provided to Applicants on the terms and conditions set out in this EOI and such other terms and conditions subject to which such information is provided.

This EOI is issued by The Chief Mission Director/ Executive Director, Information Kerala Mission (IKM). This EOI is not an agreement and is neither an offer nor invitation by the Authority to the prospective Applicants or any other person. The purpose of this EOI is to provide interested parties with information that may be useful to them in the formulation of their Bid, pursuant to this EOI. This EOI includes statements, which reflect various assumptions and assessments arrived at by the Authority in relation to procurement of the services for IKM. Such assumptions, assessments and statements do not purport to contain all the information that each Applicant may require. This EOI may not be appropriate for all persons, and it is not possible for the Authority, its employees or advisers to consider the objectives, technical expertise and particular needs of each party who reads or uses this EOI. The assumptions, assessments, statements and information contained in this EOI, may not be complete, accurate, adequate or correct. Each Applicant should, therefore, conduct its own investigations and analysis and should check the accuracy, adequacy, correctness, reliability and completeness of the assumptions, assessments and information contained in this EOI and obtain independent advice from appropriate sources.

Information provided in this EOI to the Applicants is on a wide range of matters, some of which depends upon interpretation of law. The information given is not an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. The Authority accepts no responsibility for the accuracy or otherwise of any interpretation or opinion on the law expressed herein.

The Authority, its employees and advisers make no representation or warranty and shall have no liability to any person including any Applicant under any law, statute, and rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in

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this EOI or otherwise, including the accuracy, adequacy, correctness, reliability or completeness of the EOI and any assessment, assumption, statement or information contained therein or deemed to form part of this EOI or arising in any way in this selection process.

The Authority also accepts no liability of any nature whether resulting from negligence or otherwise however caused arising from reliance of any Applicant upon the statements contained in this EOI. The Authority may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, assessment or assumption contained in this EOI. The issue of this EOI does not imply that the Authority is bound to select an Applicant or Applicants, as the case may be, for the implementation of IKM and the Authority reserves the right to reject all or any of the Proposals without assigning any reason whatsoever.

The Applicant shall bear all its costs associated with or relating to the preparation and submission of its Proposal including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by the Authority or any other costs incurred in connection with or relating to its Proposal. All such costs and expenses will remain with the Applicant and the Authority shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by an Applicant in preparation or submission of the Bid, regardless of the conduct or outcome of the selection process.

Glossary of Terms

Abbreviation	Description
IKM	Information Kerala Mission
K-SMART	Kerala Solutions for Managing Administrative Reformation and Transformation
BG	Bank Guarantee
BoQ	Bill of Quantity
DD	Demand Draft
EMD	Earnest Money Deposit
GoI	Government of India
GoK	Government of Kerala
LoI	Letter of Intent
MoU	Memorandum of Understanding
NDA	Non-Disclosure Agreement
NIT	Notice Inviting EOI
PBH	Primary Business Hour
EOI	Expression of Interest
AI	Artificial Intelligence
SLA	Service Level Agreement
SoR	Schedule of Requirement
ICT	Information Communication Technology
ILGMS	Integrated Local Government Management System
CRM	Customer Relationship Management
ERP	Enterprise Resource Planning
AR	Augmented Reality
VR	Virtual Reality

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1. Definitions

#	Term	Definition
1.	Agreement/ Contract	The Agreement entered between Authority and the Successful Bidder including all attachments, schedules, annexure thereto and all documents incorporated by reference therein and all amendments, corrigendum/corrigenda, changes there to
2.	Client/ Authority	Information Kerala Mission represented by its Chief Mission Director/ Executive Director
3.	Bidder	The use of the term "Bidder" in the EOI means the agency responding to this EOI
4.	Bid/Proposal	Offer by the Bidder to fulfill the requirement of the Client/Authority under the EOI/Contract for an agreed price. It shall be a comprehensive technical and commercial response to the EOI
5.	Breach	A breach by Bidder of any of its obligations under this Agreement
6.	Confidential Information	All information including Authority's data (whether in written, oral, electronic or other format) which relates to the technical, financial and business affairs, dealers, suppliers, products, developments, operations, processes, data, trade secrets, design rights, know-how, plans, budgets and personnel of each department and its affiliates which is disclosed to or otherwise learned by the other Party in the course of or in connection with this Agreement (including without limitation such information received during negotiations, location visits and meetings in connection with this Agreement);

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8.	Deliverables of the Concerned appointee	Services agreed to be delivered by the Bidder in pursuance of the agreement as defined more elaborately in the EOI and includes all related documents like manuals inter alia payment and/or process related etc., source code and all its modifications;
10.	Intellectual Property Rights	All rights in written designs and copyrights, moral rights, rights in databases and Bespoke Software / Pre-existing work including its up-gradation systems and compilation rights (whether or not any of these are registered and including application for registration);
11.	Month/ Week	The Month shall mean calendar month C Week shall mean calendar week;
12.	Parties	Shall mean Authority and Bidder for the purposes of this Agreement and " Party " shall be interpreted; accordingly,
13.	Performance -e Security	Unconditional guarantee provided by the Bidder from a Scheduled Commercial Bank/Nationalized Bank in favour of the Authority for 3% of the total Contract value;
16.	Request for Proposal/ EOI Document	Request for Expression of Interest (REOI), requirements for services that the Authority intends to avail/ implement;
17.	Service Level	The level of service and other performance criteria which will apply to the Services delivered by the Bidder, executed as part of the Service Agreement;
1G.	Successful Bidder	The Bidder who is qualified successful in the bidding process and awarded the Contract and will be referred to as Consultant or Successful Bidder

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10.	Intellectual Property Rights	All rights in written designs and copyrights, moral rights, rights in databases and Bespoke Software / Pre-existing work including its up-gradation systems and compilation rights (whether or not any of these are registered and including application for registration);
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2. EoI Data Sheet

Notice Inviting EOI		
1.	Name of the EOI Inviting Authority	Information Kerala Mission (IKM)
2.	Officer - EOI Inviting Authority	Chief Mission Director/ Executive Director, IKM.
3.	Name of the EOI	Selection of Agencies for providing API based verification, attestation and other authentication services
4.	EOI Reference Number	EOI No.268-P1-2026-IKM
5.	EOI Type	Open
6.	EOI Category	Services
7.	Publication of EOI Document	Information Kerala Mission Website https://ikm.gov.in
8.	Contact Person	Mrs. Timple Magi PS, Controller of Administration, IKM e-mail: controller.ikm@kerala.gov.in
9.	Address	Information Kerala Mission, Public Office Complex, Public Office PO, Thiruvananthapuram, Kerala 695033
10.	Contact No.	0471 2773100, Mobile No. 9497366416
11.	E-Mail ID, for any clarifications	mail.ikm@kerala.gov.in
12.	Pre-EoI Meeting	Time: 14:00 Hrs; Date : 02/02/2026
13.	Pre-EoI Meeting Venue	Information Kerala Mission, Public Office Complex, Public Office PO, Thiruvananthapuram, Kerala 695033
14.	Procedure for EoI Submission	Through email. mail.ikm@kerala.gov.in

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15.	Last Date of Submission of Eoi	Time: 17:00 Hrs; Date : 05/02/2026
17.	Opening of EOI	Time: 11:00 Hrs; Date : 06/02/2026
18.	Validity of the EOI	1 year from the date of opening of price EoI
19.	Contract period	Three years. Extendable on mutual terms as per the project requirement
20.	Terms & Conditions	As per the EOI document

Note:

Please visit <https://ikm.gov.in> for further details regarding the EOI process.

All the notification/details and terms and conditions regarding this EOI notice hereafter will be published <https://ikm.gov.in> All the clarifications / corrigendum to the queries will be published on the above said websites.

3. K-SMART

K-Smart is a unified digital platform designed to provide streamlined and timely access to services from Gram Panchayats, Municipalities, and Corporations across the state. The primary advantage of K-Smart is that it replaces the existing fragmented software ecosystem with a single web portal and mobile application. Developed by the Information Kerala Mission (IKM), an autonomous body under the Department of Local Self-Government, it facilitates a smooth transition from the current Integrated Local Governance Management System (ILGMS) and is effectively considered the second version of ILGMS. The implementation of K-Smart aims to make the delivery of local governance services more efficient, transparent, and user-friendly for the public.

While K-Smart currently issues birth, marriage, and other legal certificates, these digital documents are often not directly accepted abroad due to the specific verification and attestation protocols followed by countries such as Saudi Arabia, Qatar, and the UAE. Consequently, Non-Resident Indians (NRIs) are required to undergo multiple external verification steps through foreign visa and residency departments, resulting in significant delays of one to three months, high courier costs, and occasionally the need for personal travel for final stamping. To enhance the international usability of K-Smart documents, it is proposed to invite Expressions of Interest (EOI) from eligible agencies and organizations to provide API-based verification, attestation, and authentication services.

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These APIs must strictly adhere to the Ministry of Electronics and Information Technology (MeitY) guidelines on security and interoperability to ensure seamless digital verification and global authenticity.

4. Instructions to EOI participants

Chief Mission Director, Information Kerala Mission. invites EOI for the **Selection of Agencies** for providing API based verification, attestation and other authentication services.

- a) Participating entities shall agree to adhere to the Terms and Conditions and Scope of Services mentioned in this EOI.
- b) All the terms and conditions are to be read jointly as mentioned in the website (<https://ikm.gov.in>) and in this document.
- c) The EOI form is available on the website of the Information Kerala Mission <https://ikm.gov.in>

4.1 General

- a) While every effort has been made to provide comprehensive and accurate background information, requirements and specifications, Bidders must form their own conclusions about the services required. Bidders and recipients of this EOI may wish to consult their own legal advisers in relation to this EOI.
- b) All information supplied by Bidders may be treated as contractually binding on the Bidders, on successful award of the assignment by the Authority on the basis of this EOI.
- c) Authority may cancel this EOI at any time prior to a formal written contract being executed by or on behalf of the Authority.
- d) This EOI supersedes and replaces any previous public documentation and communications, and Bidders should place no reliance on such communications.

4.2 Due Diligence

Bidder is expected to examine all instructions forms, terms and specifications in the EOI Document. The EOI should be precise, complete and in the prescribed format as per the requirement of the EOI Document. Failure to furnish all information required by the

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EOI Document or submission of a bid not responsive to the EOI Document in every respect will be at the Bidder's risk and may result in rejection of the bid.

4.3 Cost of Bidding

Bidder shall bear all costs associated with the preparation and submission of its EOI and the Authority shall in no event be held responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

4.4 Language of the EoI

The bids prepared by the Bidder and all subsequent correspondence and documents relating to the Bids exchanged by the Bidder and the Authority shall be written in English language. Any printed literature furnished by the Bidder, written in another language, shall be accompanied by an accurate English translation, in which case, for purposes of interpretation of the EoI, the English translation shall govern.

4.5 Pre-EoI Meeting Clarifications

- a) The Authority will host a Pre-EoI meeting for queries (if any) by the prospective bidders. The purpose of the pre- bid meeting is to provide a forum to the bidders to clarify their doubts / seek clarification or additional information, necessary for them to submit their Bid. The Authority reserves the right to hold or re-schedule the Pre- Bid meeting.
- b) The meeting will be held on the date and venue as specified in Bidding Data Sheet. The representatives of the bidders (limited to two) may attend the pre-bid meeting at their own cost.
- c) The Bidders will have to ensure that their queries for Pre-EoI meeting should reach the Authority by email (Excel File only) on or before last date for sending pre-bid queries mentioned in Bidding Data Sheet of this document by authorized representative of the Bidder with subject line: Pre- bid query – Selection of Agencies for providing API based verification, attestation and other authentication services
- d) The queries should necessarily be submitted in the following format only by e-mail.

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SI No	Page no.	Section No.	Content/ Clause of the EOI requiring clarification	Clarification Sought

- e) Queries submitted post the deadline mentioned in the website or which do not adhere to the above-mentioned format will not be responded to. The Authority shall not be responsible for ensuring that they have received the Bidder's queries.

4.6 Responses to Pre-EoI Queries and Issue of Corrigendum

- a) Authority shall provide timely response to the queries. However, Authority makes no representation or warranty as to the completeness or accuracy of any response made in good faith, nor does Authority undertake to answer all the queries that have been posted by the Bidders.
- b) At any time prior to the last date for receipt of bids, Authority may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the EOI document by a corrigendum.
- c) The Corrigendum (if any) clarifications to the queries from all bidders will be posted only on <https://ikm.gov.in>
- d) Any such corrigendum shall be deemed to be incorporated into this EOI. In each instance in which provisions of the Corrigenda contradict or are inconsistent/inapplicable with the provisions of the EOI Document, the provisions of the Corrigenda shall prevail and govern, and the contradicted or inconsistent/inapplicable provisions of the EOI shall be deemed amended accordingly.
- e) In order to provide prospective Bidders reasonable time for taking the corrigendum into account, Authority may, at its discretion, extend the last date for the receipt of Proposals.

4.7 Key Requirements of the bidder

4.7.1 Completeness of Response

- a) Bidders are advised to study all instructions, forms, terms, requirements, appendices, and other information in the EOI documents carefully. Online submission of the bid / proposal shall be deemed to have been done after careful study and examination of the EOI document with full understanding of its implications.
- b) Failure to comply with the requirements of this paragraph may render the Proposal non-compliant and the Proposal may be rejected. Bidders must:
 - Comply with all requirements contained in this EOI;
 - Include all supporting documentations specified in this EOI;
 - All pages of the Bid must be numbered and duly signed by the Authorized Signatory accompanied by a power of attorney/Board Resolution.

4.7.2 Conditional bids by the bidders

The Bidder should abide by all terms and conditions specified in the EOI Document. Conditional offers shall be liable for dis-qualification.

4.7.3 Bid Validity Period

Bids shall be valid for a period as mentioned in the Bidding Data Sheet. A EoI valid for shorter period may be considered as non-responsive. In exceptional circumstances, at its discretion, Authority may solicit the Bidder's consent for an extension of the validity period. The request and the responses thereto shall be made in writing or email.

4.8 Local Conditions

- Each Bidder is expected to become fully acquainted with the local conditions and factors, which may affect the performance of the contract and /or the cost.
- The Bidder is expected to know all conditions and factors, which may have any effect on the execution of the contract after issue of Letter of Intent as described in the bidding document. Authority shall not entertain any request for clarification from the Bidder regarding such local conditions.
- It is the Bidder's responsibility that such factors have been properly investigated and

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considered before submitting the proposal. No claim, what so ever, including that for financial adjustment to the contract awarded under the bidding document will be entertained by the Authority. Neither any change in the time schedule of the contract nor any financial adjustments arising there-of shall be permitted by the Authority on account of failure of the Bidder to know the local laws / conditions.

4.9 Clarification of EoI

To assist in the scrutiny, evaluation and comparison of bids, Authority may, at its discretion, ask some or all Bidders for clarifications with regards to their Bid. The request for such clarifications and the response will necessarily be in writing (by letter/email). Failure of a Bidder to submit additional information or clarification as sought by Authority within the prescribed period will be considered as a non-compliance and the Bid may be evaluated based on the limited information furnished along with the Bids.

4.10 Right to accept any EoI and reject any or all EoI

Authority reserves the right to accept or reject any Bid, and to annul the EOI process and reject all Bids at any time prior to award of contract, without thereby incurring any liability to the affected Bidder(s) or any obligation to inform the affected Bidder(s) of the grounds for such action.

4.11 Signing of Contract

Subsequent to Authority notification to the Successful Bidder by way of a LOI, acceptance of the LOI and submission of the Performance Security, the Successful Bidder shall execute the Agreement with the Authority. Failure of the Successful Bidder to furnish the Performance Security or execute the agreement within the prescribed time shall cause the Bid Security of the Successful Bidder to be liquidated. In such event, the Authority may choose to negotiate with the next eligible Bidder. The Successful Bidder will be liable to indemnify the Authority for any additional cost or expense, incurred on account of failure of the Successful Bidder to execute the Agreement.

Notwithstanding anything to the contrary mentioned above, the Authority at its sole discretion shall have the right to extend the timelines for execution of Agreement on the request of the Successful Bidder, provided the same is bona fide.

4.12 Terms and conditions

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Bidder is required to enter into a Master Service Agreement for all the terms and conditions (including project timelines) to be adhered by the Successful Bidder during Project implementation. The following documents shall be deemed to form and be read and constructed as part of the Agreement viz.:

- i. The Master Service Agreement confirmed by the Authority with the successful bidder.
- ii. The Letter of Intent.
- iii. The EOI;
- iv. The Proposal and any other documents submitted by the Bidder to the extent accepted by the Authority.

Please note that one needs to read the Master Service Agreement as a whole document; and the Annexures mentioned there-in may not correspond to the EOI Annexures. Please refer to the Interpretation Section of the Agreement for reference of the Annexures.

5 Evaluation Framework

5.1 Two Stage Bid System

- a) Complete bidding process will be in two stage –bid system. All the notification and details terms and conditions regarding, this EOI notice hereafter will be published online on the website <https://ikm.gov.in>
- b) Bidder should submit the EOI through email (mail.ikm@kerala.gov.in) as specified in the document.
- c) The Authority reserves the right to accept or reject any or all the EOI without assigning any reason.
- d) Wherever a specific form is prescribed in the EOI document, the Bidder shall use the form to provide relevant information. If the form does not provide space for any required information, space at the end of the form or additional sheets shall be used to convey the required information. For all other cases, the Bidder shall design a form to hold the required information.

The two stage-Bid to be submitted by the Bidder shall consist of the following:

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**Pre-
Qualification
cum Technical
Bid**

- The Bidder shall furnish, Technical Proposal, documents establishing the Pre-Qualification and Technical qualifications, documents supporting technical proposals, proof of registered office in India to perform the Contract.
- The Technical Bid shall be prepared in accordance with the requirements specified in this EOI
- Technical Bid should be submitted along with a certified true copy of a board resolution/power of attorney empowering authorized signatory to sign/act/execute documents binding the Bidder organization to the terms and conditions detailed in this proposal.
- The Authorized signatory of the bidder shall sign on all the statements, documents, certificates uploaded by them, owning responsibility for their correctness/authenticity.
- **Technical Bid should not contain commercials of the Project, in either explicit or implicit form.**
- Conditional Technical Bid is liable for rejection.
- Technical bid shall contain the CV or resume of the individuals proposed for the constitution of the Consultancy.

5.2 Evaluation of Proposal

Initial Bid scrutiny will be held. Bid will be treated as non-responsive, if it is

- Not submitted in as specified in the EOI document.
- Received without the Letter of Authorization (Power-of-Attorney)
- Found with suppression of details.

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- Without complete information, subjective, conditional offers and partial offers submitted.
- Submitted without the documents requested in the checklist.
- Have non-compliance of any of the clause stipulated in the EOI
- With lesser validity period.

The Bid document will be examined to determine whether the bidder meets the eligibility criteria, whether the proposal is complete in all respects, whether the documents have been properly signed and whether the bids are generally in order. Any bids found to be non-responsive for any reason or not meeting the minimum levels of the performance or eligibility criteria specified in various sections of this Bid Document will be rejected and will not be considered further.

5.3 Eligibility (Pre-Qualification) Criteria

The bidder must meet the eligibility criteria provided in this EOI. Bidder must possess the requisite experience, strength and capability in providing the services necessary to meet the requirements as described in the EOI document. The bidder must also possess the technical know-how, qualified resources would be required to successfully execute the services for consultant as described in this EOI document. The bidder must also have the skill to understand the project plan C requirements as approved by IKM.

The bids must be complete in all respect and should cover the entire scope of work as stipulated in the EOI document. The invitation to proposal is open to all bidders who qualify the pre-qualification criteria as given below:

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SL No	Minimum Criteria	Supporting Documents
1	The Agency shall be a firm/ company/partnership firm/ proprietary ship/startup registered under the Indian Companies Act 1956/2013 in India or a Limited Liability Partnership Firm under Limited Liability Partnership Firm Act 2008 at the time of the bidding. Agency should have a registered number of, GST, Income Tax / Pan number. Agency should be in operation in India	<ul style="list-style-type: none"> • Certificate of Incorporation from Registrar of Companies (ROC) certificate for the Bidder. • PAN and GST Registration Certificate • Certificate from KSUM or any state Government startup agency / DPIIT (for startups)
2	The firm should be in the business of providing software business services at least 03 years as on 31.03.2025.	<ul style="list-style-type: none"> • Certificate by Company Secretary
3	The Bidder should have an annual turnover of Rupees 25 Lakh in each of the last 3 consecutive Financial Years (FY 2022-23, 2023-24 & 2024-25) from only Software/API Services rendered in India	<ul style="list-style-type: none"> • Certificate by Company Secretary
4	The Bidder shall have experience of providing similar completed Software/API Services to Central Govt./State Govt./PSUs/ Govt. bodies in India costing not less than Rs. 20 Lakh.	<ul style="list-style-type: none"> • Copy of Work Order / Contract

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5	The IT/Software Service provider firm should have at least 05 full time Software/API Services on its pay rolls.	<ul style="list-style-type: none">• Certificate by name of the IT/Software Service provider Statutory Auditor or Company Secretary
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5.4 Rejection Criteria

Besides other conditions and terms highlighted in the EOI Document, bids may be rejected under following circumstances:

5.4.1 General rejection criteria

- a) Conditional Bids;
- b) If the information provided by the Bidder is found to be incorrect / misleading / fraudulent at any stage / time during the EOI Process;
- c) Any effort on the part of a Bidder to influence the bid evaluation, bid comparison or contract award decisions; Bidder shall not approach Authority's officers from the time of the proposal opening till the time the Contract is awarded.
- d) Bids received after the prescribed time and date for receipt of bids;
- e) Bids without signature of person (s) duly authorized on required pages of the bid;
- f) Bids without power of attorney/ board resolution;
- g) Any other reasons mentioned in this EOI elsewhere.

5.4.2 Fraud and Corrupt Practices

- i. The Bidders and their respective officers, employees, agents and advisers shall observe the highest standard of ethics during the Selection Process.
- ii. Notwithstanding anything to the contrary contained in this EOI, the Authority shall reject a Proposal without being liable in any manner whatsoever to the Bidder, if it determines that the Bidder has, directly or indirectly or through an agent, engaged in corrupt practice, fraudulent practice, coercive practice, undesirable practice or

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restrictive practice (collectively the — Prohibited Practices)) in the Selection Process. In such an event, the Authority shall, without prejudice to its any other rights or remedies, forfeit and appropriate the Bid Security or Performance Security, as the case may be, as mutually agreed genuine pre-estimated compensation and damages payable to the Authority for, inter alia, time, cost and effort of the Authority, in regard to the EOI, including consideration and evaluation of such Bidders Proposal.

- iii. Without prejudice to the rights of the Authority under Clause above and the rights and remedies which the Authority may have under the LoI or the Agreement, if a Bidder or Systems Implementation Agency, as the case may be, is found by the Authority to have directly or indirectly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice during the Selection Process, or after the issue of the LoI or the execution of the Agreement, such Bidder shall not be eligible to participate in any EOI or EOI issued by the Authority during a period of < period, suggested 2 (two) > years from the date such Bidder, as the case may be, is found by the Authority to have directly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice, as the case may be.
- iv. For the purposes of this Section, the following terms shall have the meaning hereinafter respectively assigned to them.

“Corrupt practice” means

- a) the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of any person connected with the Selection Process (for avoidance of doubt, offering of employment to or employing or engaging in any manner whatsoever, directly or indirectly, any official of the Authority who is or has been associated in any manner, directly or indirectly with the Selection Process or the LoI or has dealt with matters concerning the Agreement or arising there from, before or after the execution thereof, at any time prior to the expiry of one year from the date such official resigns or retires from or otherwise ceases to be in the service of the

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Authority, shall be deemed to constitute influencing the actions of a person connected with the Selection Process); or

- b) save as provided herein, engaging in any manner whatsoever, whether during the Selection Process or after the issue of the LoI or after the execution of the Agreement, as the case may be, any person in respect of any matter relating to the Project or the LoI or the Agreement, who at any time has been or is a legal, financial or technical consultant/ adviser of the Authority in relation to any matter concerning the Project;
- **"fraudulent practice"** means a misrepresentation or omission of facts or disclosure of incomplete facts, in order to influence the Selection Process;
 - **"Coercive practice"** means impairing or harming or threatening to impair or harm, directly or indirectly, any persons or property to influence any persons participation or action in the Selection Process;

"Undesirable practice" means

- a) establishing contact with any person connected with or employed or engaged by Authority with the objective of canvassing,
- b) lobbying or in any manner influencing or attempting to influence the Selection Process; or
- c) having a Conflict of Interest; and

"Restrictive practice" means

Forming a cartel or arriving at any understanding or arrangement among Bidders with the objective of restricting or manipulating a full and fair competition in the Selection Process.

5.4.3 Conflict of Interest

The Bidder shall not have a conflict of interest. All Bidders found to have a conflict of interest shall be disqualified. A Bidder may be considered to be in a conflict of interest with one or more parties in the bidding process if including but not limited to:

- a. they have controlling shareholders in common; or
- b. they receive or have received any direct or indirect subsidy from any of them; or

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- c. they have the same legal representative for purposes of this EoI; or
- d. they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to material information about or improperly influence the EoI of another Bidder, or influence the decisions of the Employer regarding this bidding process; or
- e. Bidder participates in more than one EoI in this bidding process, either individually or as a partner in a joint venture/ consortium. This will result in the disqualification of all EoI in which it is involved.

6. Formats for EoI Submission

6.1 Annexure I: Bidder's General Information

(To be submitted on the Company Letterhead)

Sl. No	Particulars	Details
1	Name of the Agency/Organization	
2	Legal Status (Company/Partnership/LLP/Private Limited)	
3	Registered Office Address	
4	Date of Incorporation & Registration Number	
5	GST Registration Number	
6	PAN Number	
7	Contact Person Name & Designation	
8	Mobile Number & Email ID	

6.2 Annexure II: Financial Capacity

(To be certified by a Chartered Accountant/Statutory Auditor)

Financial Year	Annual Turnover (INR Lakhs)	Net Worth (INR Lakhs)
FY 2022-23		
FY 2023-24		

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Financial Year	Annual Turnover (INR Lakhs)	Net Worth (INR Lakhs)
FY 2024-25		
Average Turnover		

6.3 Annexure III: Relevant Project Experience

(Details of similar API integration/Attestation projects for Govt/PSU clients)

Sl. No	Client Name	Project Scope	Contract Value (INR)	Status
1				
2				

6.4 Annexure IV: Resource Profile

Name	Designation	Qualification	Total Experience	Relevant Expertise
	Technical Lead			
	Security Expert			

6.5 Annexure V: Self-Declaration - Non-Blacklisting

(To be submitted on a Non-Judicial Stamp Paper of Rs. 200/-)

To,

The Chief Mission Director/ Executive Director
Information Kerala Mission
Public Office Complex,
Public Office PO,
Thiruvananthapuram, Kerala 695033

Sub: Declaration of Non-Blacklisting

I/We hereby declare that our firm [Name of the Firm] has not been blacklisted or debarred by any Central/State Government Department, PSU, or Autonomous Body as on the date of

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submission of this EOI. We also confirm that there is no pending legal action against us for any corrupt or fraudulent practices.

6.6 Format for EoI cover letter

(On Company Letter Head)

To,

The Chief Mission Director/ Executive Director
Information Kerala Mission
Public Office Complex,
Public Office PO,
Thiruvananthapuram, Kerala 695033

Sub: Submission of the response to the EOI No. <<EOI id>>.for the API based verification, attestation and other authentication services for Information Kerala Mission

We, the undersigned, offer to provide services for IKM in response to the request for proposal dated <insert date> and EOI reference no <> for "**API based verification, attestation and other authentication services for IKM**". We are hereby submitting our proposal online, which includes the pre- qualification, technical bid and commercial bid.

We hereby declare that all the information and statements made in this technical bid are true and accept that any misinterpretation contained in it may lead to our disqualification. We undertake, if our proposal is accepted, to initiate the implementation services related to the assignment not later than the date indicated in this EOI.

We agree to abide by all the terms and conditions of the EOI and related corrigendum(s)/ addendum(s). We would hold the terms of our bid valid for 1 Year from the date of opening of the commercial bid as stipulated in the EOI.

We hereby declare that as per EOI requirement, we have not been black-listed/ debarred by any central/ state government and we are not the subject of legal proceedings for any of

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the foregoing.

We understand you are not bound to accept any proposal you receive.

Signature of Bidder

Place:

Name

Date: